

AI TERMS

Applicable from 26 May 2026

1 INTRODUCTION

- 1.1 The following are .legal's AI Terms (hereinafter "AI Terms"). The AI Terms govern the Customer's use of AI-assisted features within .legal's Services. By activating AI Features, the following AI Terms are accepted without any constraint or reservation. The AI Terms operate in addition to .legal's terms, including, but not limited to, [Terms of Service](#) and [User Terms](#). Please read thoroughly.
- 1.2 AI Features are not part of the standard Services and require active opt-in by the Customer. By subscribing to and activating AI Features (the "AI Add-on"), you accept these AI Terms as an integrated part of the agreement between the Customer and .legal. Therefore, these terms apply in addition to the aforementioned terms.

2 AI FEATURES

- 2.1 .legal provides certain AI-assisted features within the Services (the "AI Features"). These features utilise artificial intelligence technologies provided by third-party AI service providers.

3 CUSTOMER RESPONSIBILITY

- 3.1 The Customer is responsible for all content submitted to AI Features ("AI Input") as well as all content generated by AI Features based on such AI Input ("AI Output").
- 3.2 The Customer must ensure that it has all necessary rights and permissions to submit AI Input and use AI Output in accordance with applicable law.
- 3.3 The Customer must not use AI Features in a manner that violates applicable law or .legal's terms, including these AI Terms.

4 DISCLAIMER

- 4.1 AI Output may not be accurate, complete, or reliable. .legal does not guarantee that AI Features will be error-free or uninterrupted.

4.2 The Customer acknowledges that AI Features do not constitute legal advice and must independently verify all AI Output before relying on it for any purpose.

4.3 .legal disclaims all liability for decisions made or actions taken based on AI Output.

4.4 .legal is not liable for indirect loss, loss of profit, lost revenue, or loss of data as a result of the Customer's use of AI Features.

5 DATA

5.1 When the Customer uses AI Features, both AI Input and AI Output (including any Customer Data contained therein) will be processed by .legal's third-party AI service providers solely to enable the AI Features and for content moderation purposes.

5.2 Zero Data Retention (ZDR) is enabled, ensuring that no input or output data is retained or used for model training purposes, neither at .legal nor by third-party AI service providers.

5.3 Data is processed within the EU by default.

5.4 For detailed information regarding sub-processors used in relation to AI Features, please refer to [.legal's list of sub-processors](#).

6 INTELLECTUAL PROPERTY RIGHTS

6.1 Between the Customer and .legal, the Customer retains all rights to AI Output generated through the Customer's use of AI Features, subject to the Customer's compliance with these AI Terms and applicable law.

6.2 The Customer acknowledges that AI Output may not be unique and that similar or identical AI Output may be generated for other users.

6.3 .legal and its licensors retain all rights to the AI Features, including underlying models, algorithms, and technology.

7 PRICE AND PAYMENT

7.1 Use of AI features is charged based on actual usage ("pay-as-you-go"). The price per use depends on which AI feature is used, as well as the volume and complexity of the usage. Therefore, the price cannot be calculated in advance.

- 7.2 Invoicing of actual usage will only take place once the total uninvoiced usage amounts to EUR 5/DKK 40 or more.
- 7.3 Usage of less than EUR 5/DKK 40 in a given month is carried forward to the following month and invoiced when the accumulated usage – including usage from previous months – reaches EUR 5/DKK 40 or more.
- 7.4 Invoicing of AI features takes place alongside the ordinary invoicing for the platform and is issued on the last day of the month.
- 7.5 Upon termination of the agreement, any remaining usage will be invoiced, regardless of whether it amounts to less than EUR 5/DKK 40.
- 7.6 Invoices are issued in the customer's chosen currency – either Danish Kroner (DKK) or Euro (EUR) – and are exclusive of VAT and any applicable taxes.

8 FREE STARTING CREDIT

- 8.1 New customers receive a free starting credit of EUR 10 upon first use of an AI feature.
 - i. "New customers" means accounts on which AI features have not previously been used – regardless of whether the account holder otherwise has an existing customer relationship with .legal A/S.
 - ii. The starting credit is granted per account and is shared between all users associated with the account; individual users do not receive a separate credit.
 - iii. "First use" means the customer's first call to an AI feature.
- 8.2 Once the starting credit has been used up, subsequent usage is charged in accordance with Section 7.
- 8.3 The starting credit is personal to the customer, non-transferable, has no cash value, cannot be exchanged for a refund or discount, and expires upon termination of the agreement.
- 8.4 .legal A/S reserves the right to withhold or revoke the credit in cases of misuse.

9 AVAILABILITY AND MODIFICATIONS

- 9.1 .legal may at any time, at its sole discretion, modify, suspend, or discontinue AI Features.

9.2 Notwithstanding anything to the contrary in .legal's Terms of Service (and other relevant terms), any unavailability of AI Features resulting from failures of third-party AI service providers shall not constitute a breach of .legal's obligations.

9.3 .legal reserves the right to make changes to these AI Terms. Material changes will be notified to the Customer in accordance with the notice in our [Terms of Service](#).

10 TERMINATION

10.1 The Customer may at any time terminate its AI Add-on in accordance with the general termination provisions in our [Terms of Service](#).

10.2 .legal may terminate the Customer's access to AI Features with immediate effect if the Customer breaches these AI Terms.

10.3 Termination of the AI Add-on only affects access to AI Features; all other Services remain available to the Customer.